



FRESH FROM THE FARM, HEALTHY FUNDRAISING FOR ONTARIO
SCHOOLS
PROGRAM POLICIES FOR SCHOOLS AND END USERS 2019

- Depending on the circumstances *Fresh from the Farm* will reimburse the value of any missing product or product that does not meet stated quality specifications.
- Reimbursement will be in the form of a gift card and the value must be \$5.00 or more.
- For quality credits the end user must have followed all recommended storage instructions.

Participant	Issue	Policy
school champion or authorized school personnel	quantity or quality issue	Authorized school personnel must report any issues to contact@freshfromfarm.ca within 24 hours of the school delivery. Mark the issue on the paperwork provided by the driver for reference whenever possible.
end user	quality issue	Customers should contact the school champion directly regarding product quality issues. The school champion must email contact@freshfromfarm.ca within 7 days of the date product was delivered and picked up by the customer.



Healthy Fundraising
for Ontario Schools

STORAGE GUIDELINES

As a recommended best practice, all fruits and vegetables offered through *Fresh from the Farm* should be rinsed in clean cold running water prior to consumption.

Product	Store in Refrigerator	Store at Room Temperature	Tips
Carrots	✓ Up to 3 weeks in crisper	x	Store in ventilated plastic bag for best quality. Peel, chop and blanch before freezing for longer term storage. https://www.ontario.ca/foodland/food/carrots
Onions	✓ Up to 2 months	✓ Up to 4 weeks	Store in ventilated mesh bag. Can be peeled, chopped and frozen for longer term storage. https://www.ontario.ca/foodland/food/onions
Potatoes	x No	✓ 1-2 weeks at room temperature; 2-3 months in cold cellar	Do not expose to cold temperatures below 45° F (7°C) or flesh will turn black when cooked. Protect from light to avoid greening. https://www.ontario.ca/foodland/food/potatoes
Sweet Potatoes	x No	✓ 1 week at room temperature in dark	Do not expose to cold temperatures below 54° F (12°C) for best shelf life and quality. https://www.ontario.ca/foodland/food/sweet-potatoes
Apples	✓ In perforated plastic bags up to several weeks	x No	Store refrigerated, in ventilated plastic bag for best shelf life and quality. https://www.ontario.ca/foodland/food/apples